

Now's the time to protect your fur family from the unexpected.

Payroll Deduction Enrollment Instruction Guide



This enrollment guide has been designed with the user in mind with convenient step by step instructions on how to enroll your fur family in MetLife Pet Insurance:

You can access the MetLife Pet Insurance quote funnel to get a quote and/or enroll:

- 1. Visit <u>metlife.com/getpetquote</u>
- 2. Scan this QR code >





# **Step 1: Tell us more about your furry family member.**

- Type (Dog, Cat or Exotic)
- Name
- Age
- Color
- Gender
- Breed
- · Size (if Mixed is selected)

Add your Email Address, Zip Code, and Enter your Employer.

Note: For a quote or policy on your exotic pet, please give us a call at 1-800-GET-MET8.

Tell us more about your best friend	
You have a(n)	
○ Cat ⑥ Dog ○ Exotic	
Hequired.	S 100
What is An Exertic Pet?	
Your Pet's Name Archie	
Archie What do you call your pet? Required. At least 1 character.	Get your best buddy
Your Pet's Age	protected today:
4	•
Mow old a your pet to date? Required.	Accidents and Emergencies
Your Pet's Color Apricot	Illnesses
Pel's most approximate color(g). Hequired.	Medications and more
Your pet's gender is	
Male	
Please tell us about your per's gender. Required.	NEXT STEP ▶
Your pet's breed is	Or call: <u>866-937-7387</u>
O Pure  Mixed	
Tell us more about your pet's breed. Required.	•
Select Pet Size	Customer Support
Between 20 and 100 Pounds	to give you the help you need, plus
Emel Address petfirst1@gmail.com	the MetLife Pet app and 24/7  Veterinary Telehealth — at no extra
Hequred.	cost
Zip Code	
60174 Regures	





### Step 2: Your Plan

What does your pet need to be covered for? Here you can customize your plan and build a plan that best fits you and your best friend. You can easily select from **Balanced, Recommended or High Deductible** options.

- You can quote up to 3 pets at a time by selecting "+ Add another pet". For 4 or more pets, please call 1-800-GET-MET8.
- The Optional Preventive Care add-on means you can be reimbursed for a variety of wellness matters.
- You can customize your benefit, deductible and reimbursement levels for the perfect plan.
- **Tip #1:** If you want additional coverage for more routine care/wellness items, consider adding Optional Preventive Care to your plan.
- **Tip #2:** Please be sure to check that any applicable discounts are selected in the Discounts Applied section before proceeding to the next step.



### **Step 3: Contact Information**

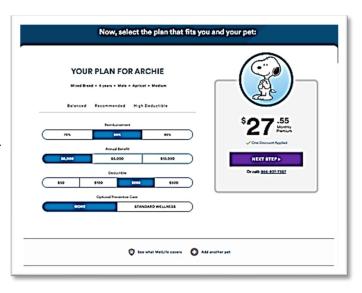
Simply complete the required contact information and billing address information.



## **Step 4: Current Pet Insurance Provider**

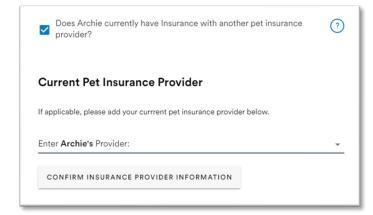
Here you will be asked if your pet has insurance with another pet insurance provider. If yes, please check the box and you will be asked to enter the current pet insurance provider's name. Once you have entered the current provider's name, select "Confirm Insurance Provider Information". To review and confirm your plan, hit "Next Step".

with another carrier, to avoid pre-existing conditions, you will want to continue that current coverage through the start date of your MetLife Pet Insurance policy to avoid a gap in coverage.





First Name Joe	Last Name Smith	
Required	Required	
Street Address 1234 Main Street	Apt/Suite	
Required		
Zip Code 60174	Phone Number (222) 222-222	
Required	Required	



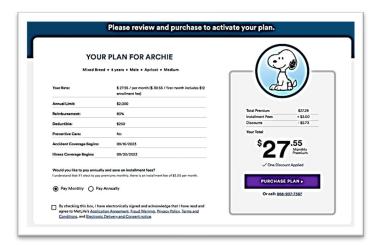




### **Step 5: Review and Purchase**

This page allows you to review and purchase to activate your plan for your pet. It shows you your monthly rate and asks you to select if you would like to pay annually or monthly.

If everything looks good, check the box to agree to terms and conditions and click "Purchase Plan".





#### All done! Enrollment confirmation

### Congratulations! You're now a pet insurance policyholder!

This page provides your policy number, plan information, and the dates that your accident coverage and illness coverage begin.

An email will be sent to your email address on file confirming your purchase.

You have completed the enrollment process.

**Tip #1:** You will have the option to complete MyPets account setup and register your account.

**Tip #2:** Don't forget to download the MetLife Pet mobile app.



Coverage issued by Metropolitan General Insurance Company ("MetGen"), a Rhode Island insurance company, headquartered at 700 Quaker Lane, Warwick, RI 02886, and Independence American Insurance Company ("IAIC"), a Delaware insurance company, headquartered at 11333 N Scottsdale Rd, Ste 160, Scottsdale, AZ 85454. Coverage subject to restrictions, exclusions and limitations and application is subject to underwriting. See policy or contact MetLife Pet Insurance Solutions LLC ("MetLife Pet") for details. MetLife Pet is the policy administrator. It may operate under an alternate or fictitious name in certain jurisdictions, including MetLife Pet Insurance Services LLC (New York and Minnesota) and MetLife Pet Insurance Solutions Agency LLC (Illinois).