<section-header>HOW CAN WE
below CounteredOur Employee Assistance
Program (EAP) has you covered.

As an employee of Goodwill Industries of Northwest North Carolina you have access to our valuable Employee Assistance Program (EAP) at no cost to you.

EAP personal advocates will work with you and your household family members to help you resolve issues you may be facing, connect you with the right mental health professionals, direct you to a variety of helpful resources in your community and more.

Take advantage of a wide range of services offered at no cost to you

- 6 face-to-face counseling sessions with a counselor in your area, as well as video-based sessions.
- Legal assistance: 30-minute consultation with an attorney, face-to-face or by phone.*
- Financial: 30-minute telephone consultation with a qualified specialist on topics such as debt counseling or planning for retirement.
- Parenting: Resources and referrals for childcare providers, before and after school programs, camps, adoption organizations, child development, prenatal care and more.
- > **Eldercare:** Resources and referrals for home health agencies, assisted living facilities, social and recreational programs and long-distance caregiving.
- > **Pet care:** Resources and referrals for pet sitting, obedience training, veterinarians and pet stores.
- Identity theft: 60-minute consultation with a fraud resolution specialist.

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We're here to listen. Contact us any day, anytime.

Call 877.622.4327 Or log in to myCigna.com. Employer ID: goodwillnwnc (Needed for initial registration only) If already registered on myCigna.com, simply log in and go to the EAP link under the Review My Coverage tab.





*Employment-related legal issues are not covered.

Some work/life services offered under the Employee Assistance Program may be provided by a Cigna contracted third-party vendor.

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