



Employee  
Assistance &  
Work/Life  
Support Program  
**24/7**



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## Support for your mind and body.

**EAP National Wellness Seminars:** Take part in monthly seminars year-round on topics that apply to real-life concerns. Watch live or on demand from a computer, smartphone or tablet at:  
**Cigna.com/EAPWebCasts.**

**Behavioral Awareness Series:** We offer free monthly behavioral health awareness seminars on autism, eating disorders, substance use and children's behavioral health issues. For more information, visit: **Cigna.com/knowledge-center/#mentalandemotionalhealth.**

**Suicide Awareness and Prevention:** Find crisis resources and information at  
**Cigna.com/SuicidePrevention.**

## Call anytime for questions or support.

**1.877.622.4327**

**myCigna.com**

Employer ID:

**goodwillnwnc**

(for initial registration)

**TTY/TDD users**

**call 711**



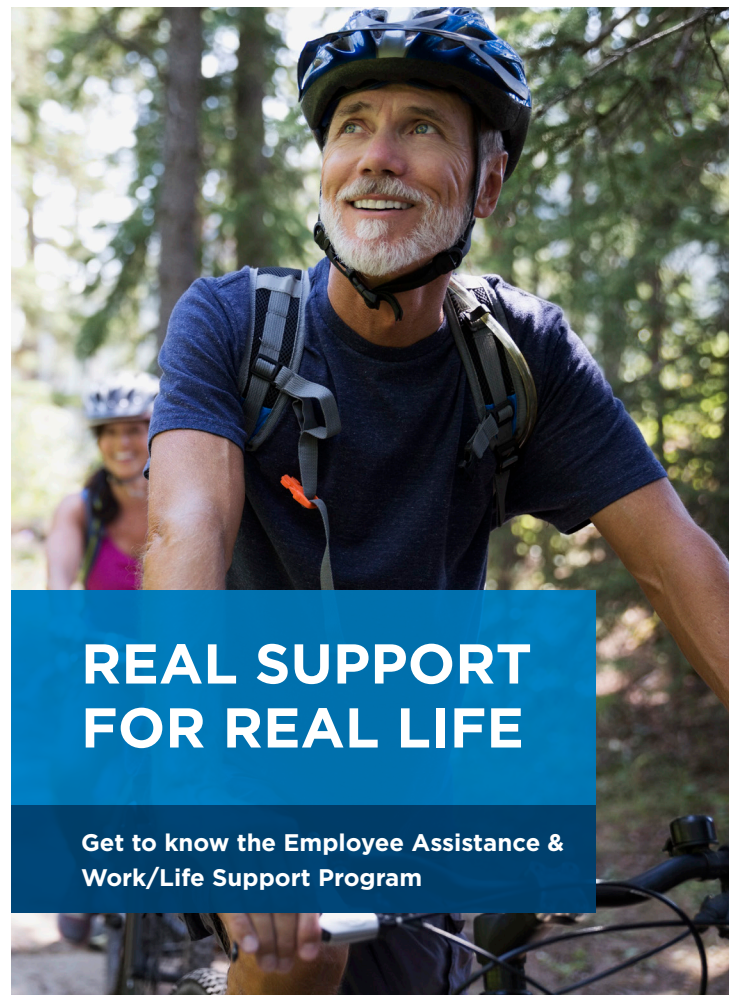
Employee assistance program (EAP) services are in addition to, not instead of, your health plan benefits. These services are separate from your health plan benefits and do not provide reimbursement for financial losses. Program availability may vary by plan type and location, and are not available where prohibited by law.

Some work/life services offered under the Employee Assistance Program may be provided by a Cigna-contracted third-party vendor.

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For the employees  
of Goodwill Industries of  
Northwest North Carolina, Inc.  
and their household members.



# REAL SUPPORT FOR REAL LIFE

Get to know the Employee Assistance &  
Work/Life Support Program



**Together, all the way.®**

# HERE TO HELP. AND SUPPORT. AND PROBLEM-SOLVE.

With the Employee Assistance & Work/Life Support Program, you can get support for everyday issues and life challenges. The Employee Assistance & Work/Life Support Program is here to connect you with real people who can help you find real solutions to life's challenges.

These services are all confidential and available at no additional cost to you and anyone living in your household.

Learn more about EAP at **Cigna.com/realsupport**.



To access mindfulness exercises and discover stress management techniques, explore our Managing Stress Toolkit at **Cigna.com/ManagingStress**.



## Emotional Health

Get 1-6 sessions per issue per year with a dedicated, licensed counselor at no cost to you.

Start by calling or using live chat to get a referral. Through face-to-face or virtual sessions, get support on a range of topics, such as:

- › Relationships and parenting
- › Behavioral health and substance use
- › Stress management

Confidential phone consultations are available to you and anyone living in your household at no cost. Work with a licensed EAP clinician for 20-30 minutes per phone session. There are no limits to how often you can call for various concerns; you can expect up to two phone sessions per issue.

## Home Life Referrals

Get assistance with referrals to community resources and services.

- › Child Care: We'll help you find a place, program or person that's right for your family.
- › Senior Care: Learn about solutions related to caring for an aging loved one.
- › Pet Care: From veterinarians to dog walkers, we'll help you ensure your pets are well taken care of.

## Financial and Legal Assistance

- › Financial Services Referral: Free 30-minute financial consultations by phone per topic and 25% off tax preparation software.<sup>†</sup>
- › Identity Theft: Get a free 60-minute expert consultation by phone for prevention or if you are victimized.
- › Legal Consulting: Get a free 30-minute consultation with a network attorney and 25% off select fees.<sup>†</sup>

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## CONNECT ANYTIME

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Connect through  
**myCigna.com**

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goodwillnwn  
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<sup>†</sup>Customers are required to pay the entire discounted charge for any discounted legal and/or financial services. Legal consultations related to employment matters are excluded. Additional restrictions may apply.