

Additional Benefits



TRUIST FINANCIAL WELL-BEING PROGRAM

When you're on top of your finances, you're on top of your life and ready to make more of the moments that matter. This program is designed to get you there, by equipping you with the information and tools you need to prioritize, plan and progress on your journey to financial confidence.

GET STARTED WITH 2 SIMPLE STEPS:



1. REGISTER AT WWW.TRUISTMOMENTUM.COM

- Go to www.TruistMomentum.com (or scan QR code below).
- Enter your name and company email address.
- Enter the registration code:
GOODWILL
- Enter a unique password and click "Register".



2. BUILD YOUR FINANCIAL CONFIDENCE PROFILE

- Login to www.TruistMomentum.com (after registering).
- Answer some simple questions and list your values.
- Go through the content by viewing the videos or modules in each of the 8 Pillars.
- Check off the action items as you complete them.
- View and track your progress to financial confidence on your profile page.
- Click on the + sign in each Pillar to check your progress on learning and doing.

Additional Benefits



URBANSITTER

How It Works

Finding trusted care is now easier than ever. The UrbanSitter program is easy to use and you'll gain immediate access upon enrollment.

*Example:

- ⇒ Your babysitter called in sick and now you need backup childcare.
- ⇒ You post a job and receive responses from sitters in your area in minutes.
- ⇒ You book a sitter and now you can work knowing that your child is in good hands.
- ⇒ You pay for the booking with a company-provided care credit.

**This process is the same for all services.*

For 2024 Goodwill is providing a new service to help Full-time and Part-time employees with work/life balance. UrbanSitter's Benefit Program relieves employees of the hassle of finding care, so that they can focus on work and their well-being. The convenient site and app allow employees to find, book and pay for in-home care. Caregivers are background-checked and employees can see who's popular in their personal network. Inclusive services: childcare, pet sitting, household services and senior companion care. These services are described as follows:



To assist with these services, Goodwill also is providing eligible employees with a **stipend**. A stipend is a yearly amount given to employees with the purpose of being used towards UrbanSitter services. This amount **will not** rollover yearly. You have from **January 1, 2024—December 31, 2024** to utilize your stipend amount.

WORK-LIFE BALANCE PLAN

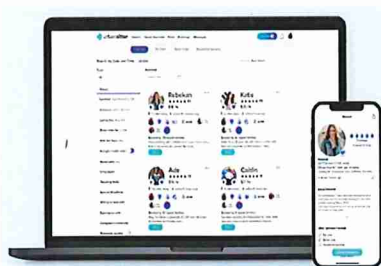
BENEFIT	IN NETWORK	OUT OF NETWORK
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Employee Stipend Amount

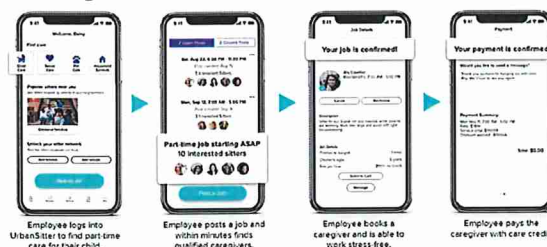
(in and out of network amounts are combined)

\$150

To find care, please download the UrbanSitter App from the App Store (Apple) or Google Play (Android) and register. You can also register online at www.urbansitter.com.



Finding care is a breeze from start to finish



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MYCARE

MyCare is a diabetes support program. Rx Benefits and Tria Health has teamed up to introduce a pharmacist-led program that takes a proactive approach with diabetics. How the program works is:

1. RX Benefits reviews pharmacy claims to identify eligible members.
2. Once identified, Tria Health performs member outreach to schedule a pharmacist consultation. The member is then offered an incentive to participate.
3. Once the member has their consultation, the Pharmacist will customize a Care Plan addressing all aspects of the member's health.
4. With the member's permission, the Care Plan is then shared with the member & physician.
5. On-going care coordination and follow-up will continue with the member.

Pharmacist Consultations at a Glance

The Three B's	Health Literacy
A member's approach to their healthcare varies based on their: Background, Behavior & Beliefs.	Gauging how well members understand medical information helps pharmacists know what resources to provide.
Medication Review	Preventative Care
A comprehensive review of all medications - prescription, OTC, and vitamins/supplements.	Ensures members are meeting disease/age recommended preventative care.
Habits & Lifestyle	Care Coordination & Follow Up
Pharmacists and dietitians assess a member's motivation for lifestyle changes and provides recommendations accordingly.	Communicating recommendations to a member's care team is essential, along with ensuring follow up appointments for continuous care.

Tria Health Average Member with Diabetes

Age:

55

Rx Medications:

9

OTC Medications:

2

Total Conditions:

7

Chronic Conditions:

4

Drug Therapy Problems on Initial Consult:

1.8

Benefits VIP

BENEFITS VIP

Goodwill
Northwest North Carolina

Goodwill is now providing telephonic services Monday-Friday, 8:30am–8pm (EST). Their bilingual customer service representatives are there to answer all your benefit questions!



BenefitsVIP[®]

Help starts here.

BenefitsVIP is a powerful, one-stop contact center staffed by seasoned benefits advocates ready to help you and your family resolve benefit issues.

For service that's **CONFIDENTIAL** and **RESPONSIVE**, contact:

866.286.5354

Monday - Friday 8:30am - 8pm (ET)

answers@benefitsvip.com

Fax: **856.996.2755**

- Benefits questions
- ID card requests
- Precertification support
- Claims resolution
- Prescription issues
- Provider network questions
- ...and much more!



BenefitsVIP.com

Request member assistance and order ID cards with a click.



HealthDiscovery.org

Get vital, useful and fun health insurance and wellness facts.

Vision

VISION PLAN

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
Eye Exam	\$10 Copay	\$45 Allowance
Retinal Screening	No more than \$39 Copay	
Contact Evaluation & Fitting	\$60 Copay	
Hardware (Frames and Lenses)	\$10 Copay	N/A
Frequency		
Exam	Every 12 Months	Every 12 Months
Lenses	Every 12 Months	Every 12 Months
Frames	Every 12 Months	Every 12 Months
Frames (copay waived when lenses are purchased)	\$10 Copay (value of up to \$150)	\$70 Allowance
Lenses		
Single Vision Lenses	\$10 Copay	\$30 Allowance
Bifocal Vision Lenses	\$10 Copay	\$50 Allowance
Trifocal Vision Lenses	\$10 Copay	\$65 Allowance
Lenticular Vision Lenses	\$10 Copay	\$100 Allowance
Progressive Vision Lenses	\$10 Copay	\$50 Allowance
Lens Enhancements		
Standard anti-glaring coating	\$41 single/\$41 multifocal	Contact Member Services
Impact-resistant lenses (adult)	\$31 single/\$35 multifocal (covered for children)	
Light-reactive lenses	\$75 single/\$75 multifocal	
Scratch-resistant coating	\$17 single/\$17 multifocal	
Contact Lenses (instead of glasses)	Covered in full after \$10 Copay	\$210 Allowance
Medically Necessary		
Contact Lenses	\$150 Allowance	\$105 Allowance
Elective Contact Lenses		
Per Pay Contributions		
Employee Only		\$0.00
Employee + Spouse		\$0.00
Employee + Child (ren)		\$0.00
Employee + Family		\$0.00



Delta Vision Provided by VSP

Additional Discounts

By using VSP providers, you will have access to exclusive discounts on top of your benefits. These discounts include:

Glasses and Sunglasses:

- Extra \$20 to spend on featured frame brands.
- 20% savings on additional glasses and sunglasses, including lens enhancements, from any VSP network provider within 12 months.

Laser Vision Correction:

- Average 15% off the regular price or 5% off the promotional price; discounts only available from contracted facilities.

Eyeconic®:

- Go to eyeconic.com for an easy-to-use, convenient online eyewear option.

TruHearing®

- Save up to 60% on hearing aids and batteries. Visit www.truhearing.com/vsp or call 877-396-7194 for more information.



QUESTIONS? Call **Benefits VIP** at 866.286.5354