

## MISSION

Goodwill creates opportunities for people to enhance their lives through training, workforce development services and collaboration with other community organizations.

## SERVICES

We train people for careers in fields such as healthcare, office technology and skilled trades and provide job training, placement and career services that help people find jobs and reach financial stability. We believe that work creates the economic energy that builds strong families and strong communities.

## WORKFORCE DEVELOPMENT PROGRAMS

- Career Connections Centers offer free, personalized services to aid in job searching
- Project Re-entry provides transition services for ex-offenders returning to the community
- Ability Services helps people with disabilities achieve individualized goals and obtain competitive employment
- Youth Programs provide educational and vocational services for at-risk and foster youth
- Skills Training classes in partnership with community colleges in fields such as healthcare and skilled trades
- Veterans Services provides career services and job placement assistance for veterans and their families
- Access Center offers adults the opportunity to earn their high school diplomas and skills training credentials
- Many other programs based on the specific needs of the communities that we serve

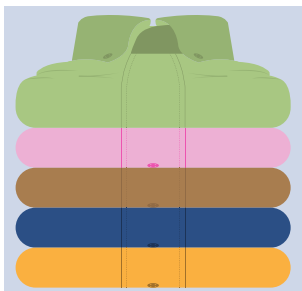
## QUICK FACTS

- Founded in 1926, 31-county territory in northwest NC
- 32,827 people served in 2018
- 4,565 people placed into jobs in 2018
- CARF accredited since 1976
- 22 workforce development centers
- 275+ skills training classes offered annually
- 45 retail stores, 3 outlet stores
- 55 attended donation centers
- \$65 million revenue in 2018
- 89% of revenue directed to mission & sustainability
- Support Crosby Scholars (college access programs) in Forsyth, Iredell and Rowan Counties

## COMMUNITY PARTNERS

- Community Action Agencies
- Community Colleges
- Department of Social Services
- Division of Vocational Rehabilitation
- Division of Workforce Solutions
- Housing Authorities
- Mental Health Agencies
- Regional Workforce Development Boards
- NCWorks Career Centers
- Local employers

## YOUR DONATIONS AT WORK



Individuals and businesses donate items to Goodwill



Donated items are processed and sold in Goodwill stores



89% of revenue is directed to workforce development services and sustainability



Program graduates gain the skills they need to find jobs and reach financial stability